Tracking

A very important component of a fair and objective performance management system is an on-going tracking program. As difficult as it sometimes seems to take 15 minutes a week to write down the results of week's efforts, it is critically important in the long run. At first it will seem as if nothing out of the ordinary happened during the week, but as you get more proficient at this process, you will find that the documentation will help you organize your on-going feedback to employees, notice the achievements and activities of your employees, and contribute immensely to a fair and objective evaluation process at year-end.

The Performance Observation Form can be used to note accomplishments and performance issues. You might also have your employees track their own performance. As you review their performance perceptions during feedback sessions, you will get an idea of how they see their functions and priorities.

Sample Performance Worksheet for tracking your own performance:

Date	Related Job Duty/Goal	Action/Behavior	Tracking Source	Actual Results	
8/1/99	Access Training	Completed Intermediate Access Training, 7/15/99.	Certificate of Completion	Upgrading our database to include information on all students who didn't re-register.	
8/30/99	Student Relations	Called all students who didn't re-register last semester.	Call List Registration docs	14 students registered for Fall.	

Performance Worksheet Performance Worksheet (Employee)

Name:

Date	Related Job Duty/Goal	Action/Behavior	Tracking Source	Actual Results

Employee/Supervisor Communication Planning—Feedback Sessions

The following forms may be used by employees and supervisors to plan their communication during feedback sessions. The employee describes his/her strengths, areas for improvement, and ideas or actions for the future. During the feedback session, he/she takes notes on the supervisor's input on these topics. The employee keeps the planning sheet for later reference. The supervisor follows the same plan for the employee, and takes notes on the employee's feedback for future reference.

Name:	Date:			
Employee Communication PlanningFeedback Sessions				
My Strengths:	Supervisor Feedback:			
Things I can improve:	Supervisor feedback:			
Ideas/Actions:	Supervisor Feedback:			

Name:	Date:
Supervisor Communication Plan	anningFeedback Sessions
Employee Strengths:	Employee Feedback:
Things Employee can improve:	Employee feedback:
Ideas/Actions:	Employee Feedback: